



IoT in Action

#IoTinActionMS



Smart City Transformation in Action

Andrew Smith

General Manager, IoT Strategic
Accounts & Programs
Microsoft

IoT in Action



Digital Disruption and the 4th Industrial Revolution

Mechanized production

Mass production

Automated production

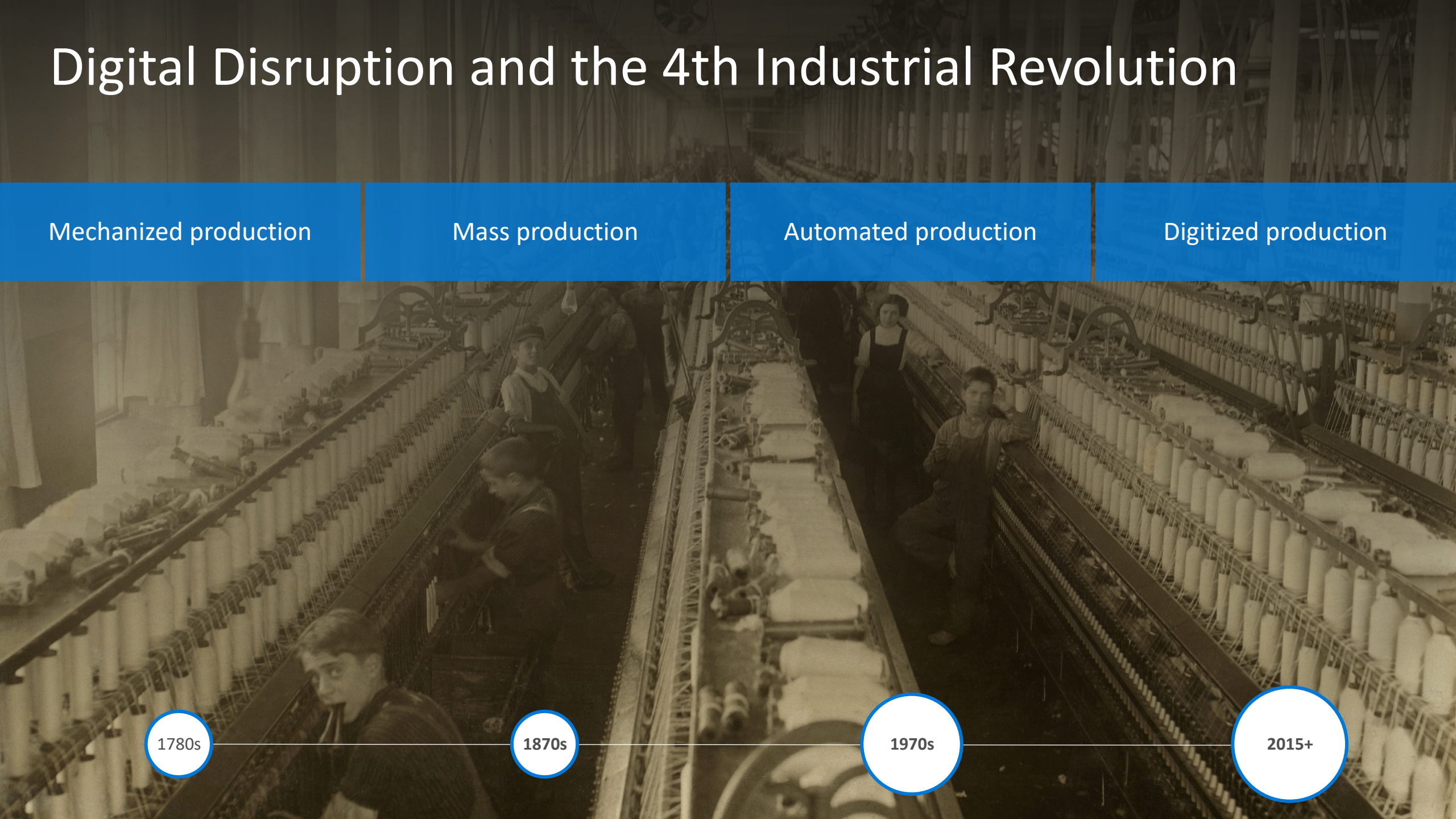
Digitized production

1780s

1870s

1970s

2015+



ERA of CITIES

6.5 billion

by 2050 (70% of Total)

80%

of the world's
ENERGY is consumed
in cities

75%

of the world's Carbon
Emissions

More **MOBILES** than Citizens

60%

of citizens have
access to smart
devices

1.7
billion

Millennials today,
choosing the best
City for living

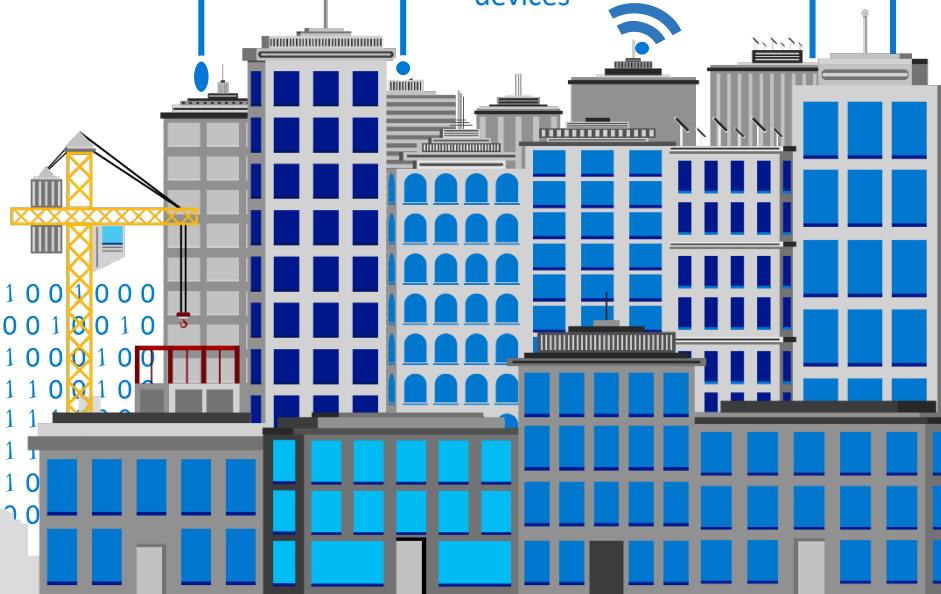
80%

of **GDP** is created in cities

180
zettabytes

of **DATA** available by 2025

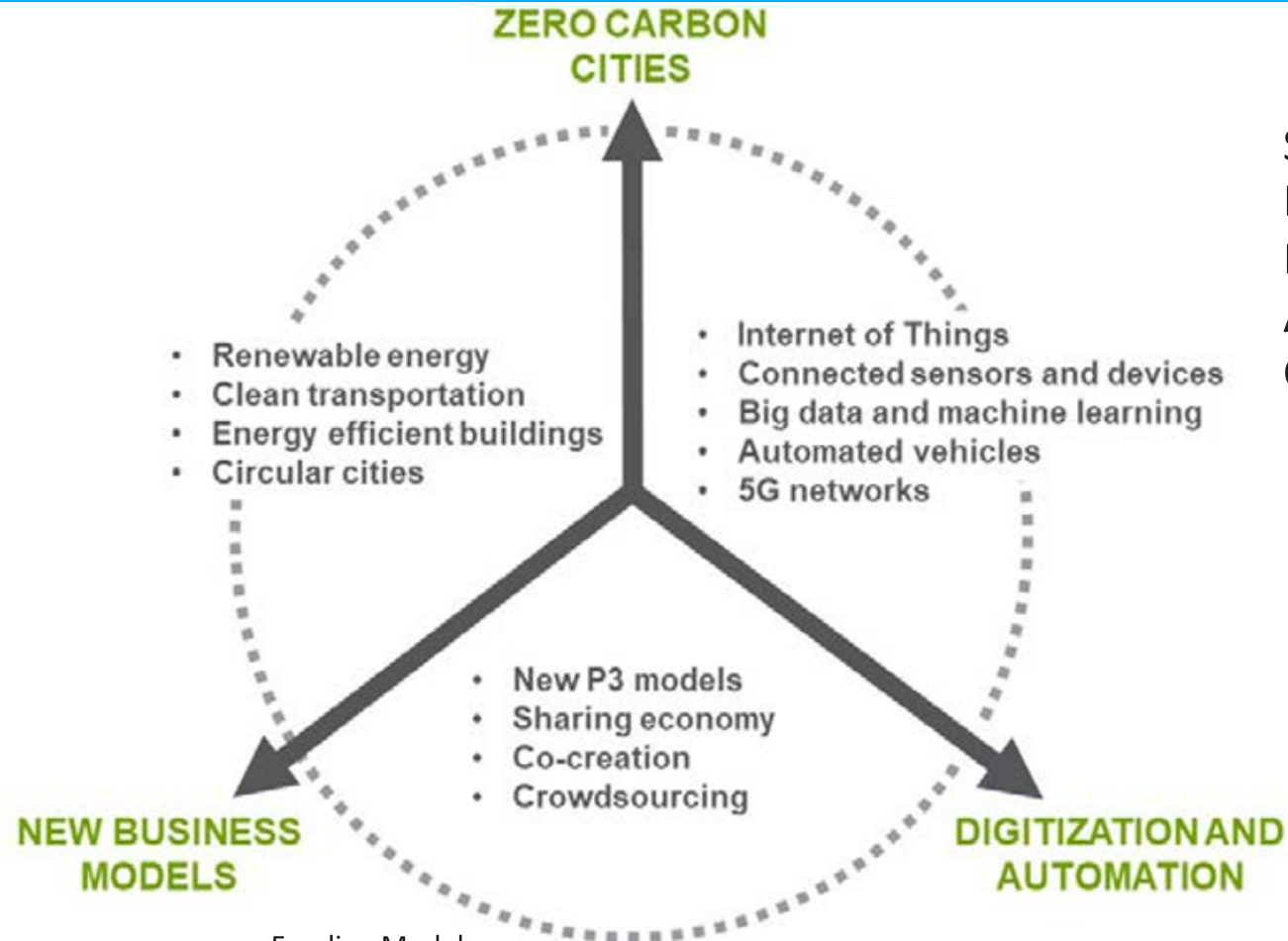
1 Zb = 10^{21} bytes



Cities want change

3 vectors of change for Cities and Regions

Carbon Neutral
CO2 Emissions Reduction
Fossil Energies Reduction
Circular Economy



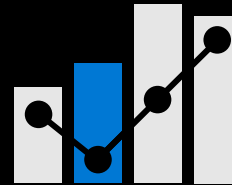
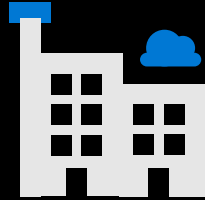
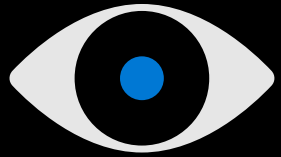
Sensor->Data as Service
IoT Platforms
DataLakes
AI (Understand Citizens)
Connected everything 5G

Funding Models:

- Public-private partnerships (PPPs)
- Energy savings performance contracts (ESPCs)
- Investment recovery thru Ads and Mkt,
- Social impact bonds (SIBs)
- EU Grants (Structural, H2020)

(Source: Navigant Research)

4 Steps of Digital Transformation in Smart Cities



1. City insights

Sensor proliferation

Data collection, transfer,
storage and processing

New insights—understanding
city operations more deeply

2. Operational efficiencies

Process engineering and city
operations improvements

Predict the future based on past
data patterns

Cost reduction and carbon
reduction

Predictive operations

3. New business models

Service vs product orientation

Public-private partnerships

Energy-saving performance
contracts

4. Features and rev streams

Enablement of ancillary businesses
and new businesses to support Smart
Cities.

Transformed organizations



Vision &
strategy



Culture &
capabilities



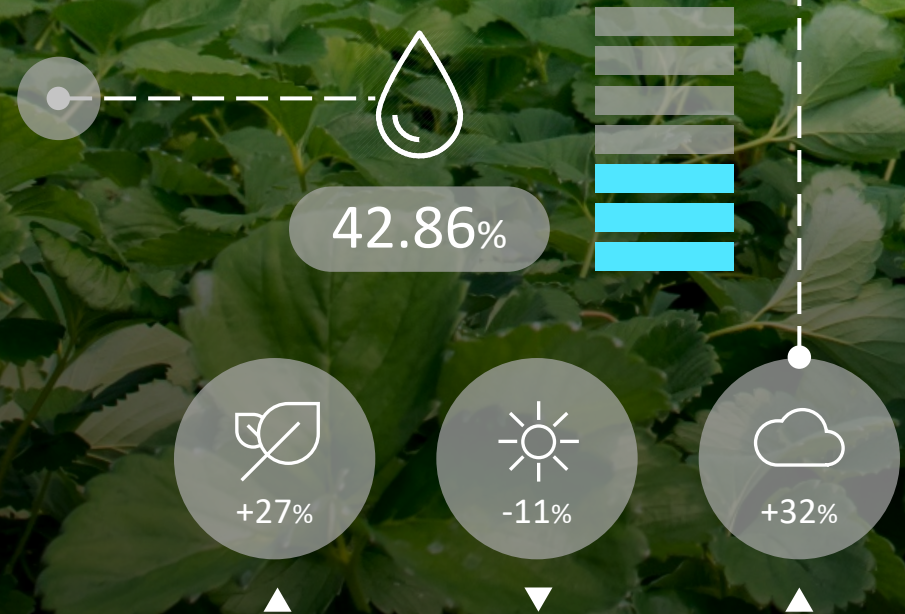
Business model &
GTM



Technology

Value generation

The purpose of every digital transformation



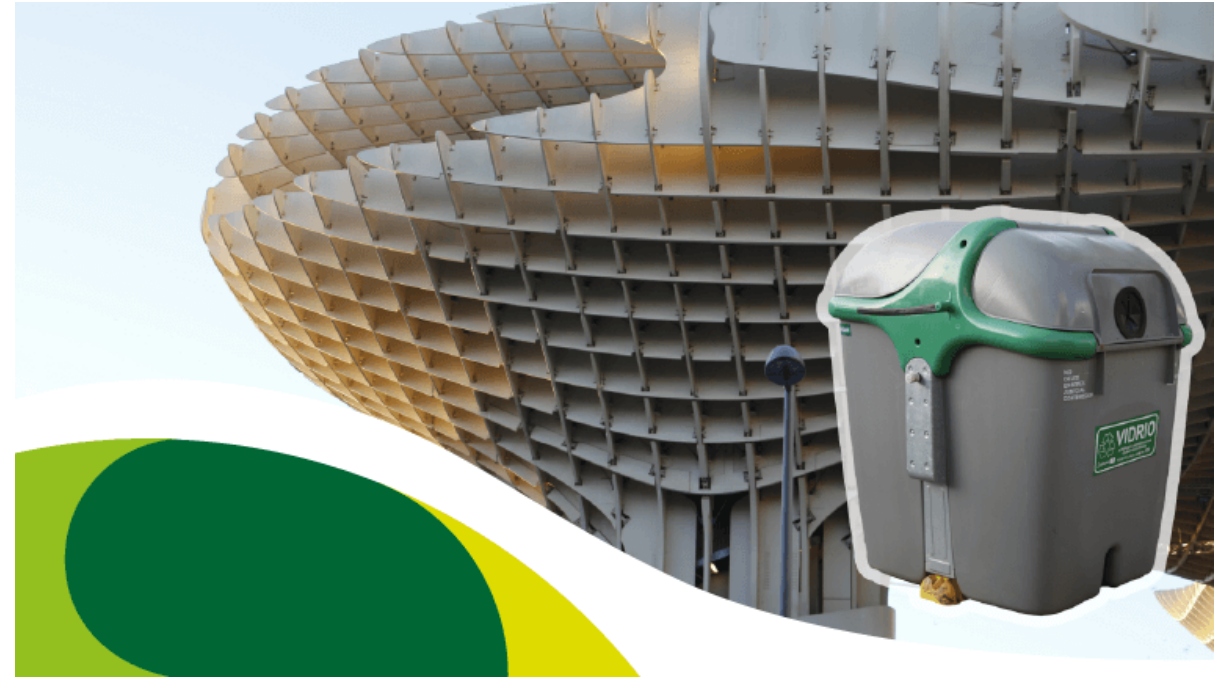
City of Seville (Spain)

Smart Waste Management

Quamtra, an Azure-based IoT system developed by WellnessTelecom, includes a hardware device for measuring waste container fill level and collect additional data, and a software platform for data management and visualization. These devices turn containers into smart items that generate real-time data about their status. That way, the collection manager receives useful information about the whole containers system, allowing them to make permanent adjustments on the collection routes, based on waste volume in containers. Alerts are generated during vandalism instances, floods or fire alerts, and the seasonality and dynamism of a city like Seville.

“With the information we received from the sensors and collection platform on containers’ fill level, we were able to reduce the number of pick up rounds from 3 every 12 days, down to 1 every 7 days. This meant going from 100 rounds per year to 34, (66% Savings) and optimized routes, going from 3 static routes to 1 dynamic one, 400 less hours requiring a vehicle on streets per year, which also means traffic improvement and reducing noise and odours caused by collection trucks.”

José Andrés Ferrete
Head of Urban Furniture -
LIPASAM
Seville, Spain



Learn more



Watch video



WellnessTelecom



LIPASAM



CITY OF BRED A

Cloud solution reduces costs for the city while citizens can make informed decisions on the amount of water they use.

“Waterakkers is a project that brings everything together.... Citizens can see how much rain is falling, where the water is going, and how this system works ... so it brings a consciousness like how do I keep my environment clean.”

Bernie van den Berg
Alderman
City of Breda
The Netherlands



Learn more



Watch Video



Gemeente Breda

ireckon!

Telensa

Microsoft

smart
CAMBRIDGE

Qualcomm

SAMSUNG

kainos®



Urban Data Project

Collect

Change the economics of data collection – with low cost multi-purpose AI sensors

Protect

Provide a trust toolset for cities – with privacy and transparency for cities and their citizens

Apply

Enable controlled data sharing and marketplace monetisation



“Art of the Possible”

John Koot

Director Alliances

John.Koot@OrangeNXT.com

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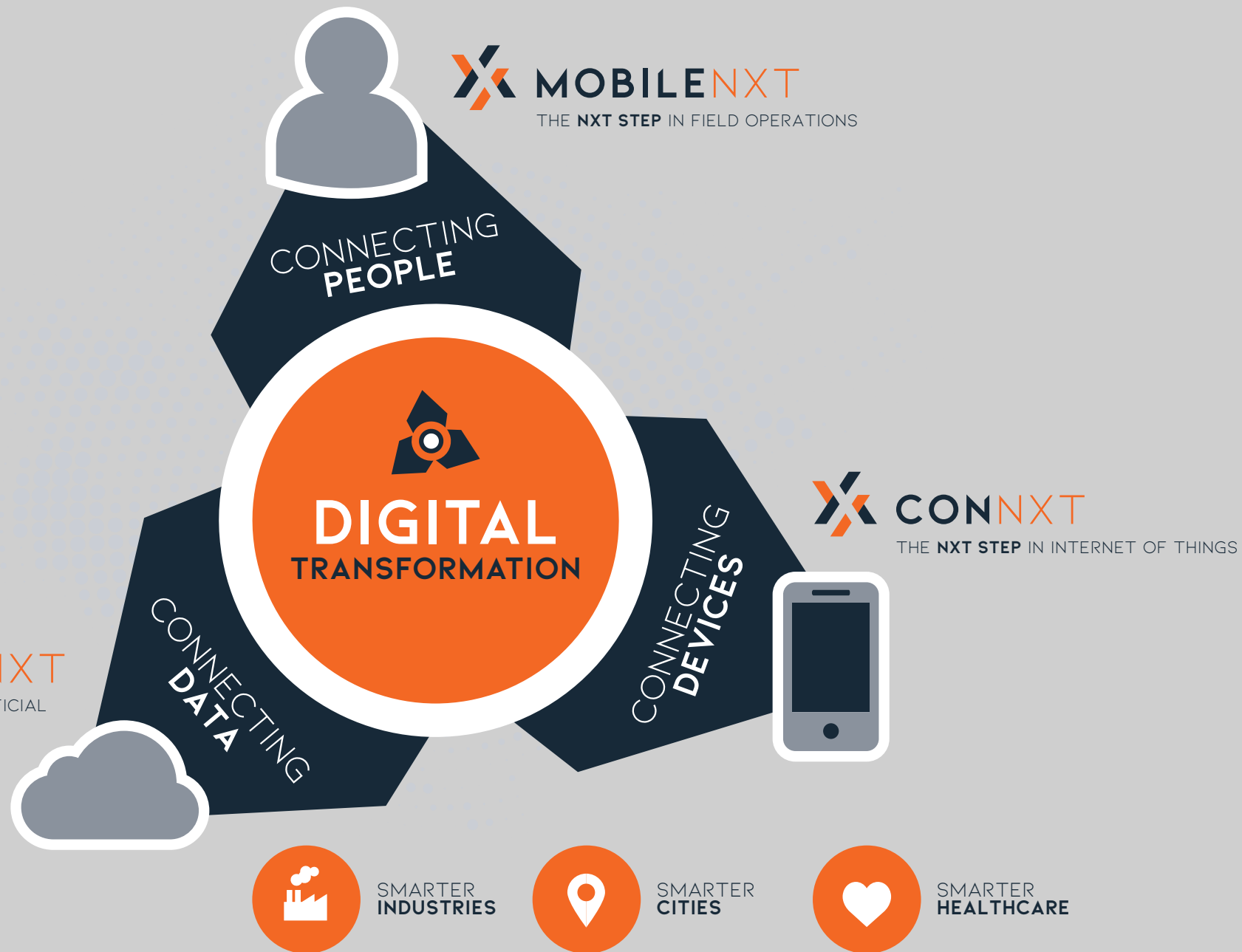
ORANGENXT

- Part of the ICT Group
- Country Partner of the Year
- IoT Elite Partner
- AIInner Circle Partner

Focus on connecting People, Devices & Data. By delivering repeatable solutions (IP) that enable scalable future growth!



 **DIGITALNXT**
THE **NXT STEP** IN ARTIFICIAL
INTELLIGENCE



A man wearing a grey baseball cap and a grey polo shirt is looking off to the side. He is holding a black smartphone in his right hand. The background is a blurred indoor setting.

**SMARTER
WORKER**

A man in a plaid shirt is shown from the side, looking down at a smart home control panel. He is touching one of the circular buttons on the panel. The panel has a digital display showing the number '24'.

**SMARTER
ENVIRONMENT**

A woman is shown from the chest up, looking at a futuristic digital interface. Her hand is raised, and she appears to be interacting with the interface. The interface displays various data visualizations, including a world map, bar charts, a radar chart, and a list of business functions. The background is dark with glowing digital elements.

**INTELLIGENT
AUTOMATION**



 **MOBILE**NXT



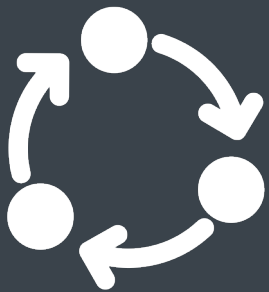
 **CONN**XT



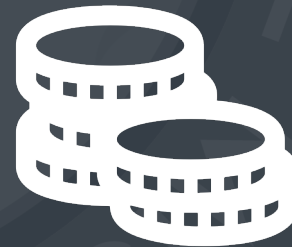
 **DIGITAL**NXT

MAKING THE WORLD A LITTLE SMARTER EVERY DAY

THIS MEANS WE NEED TO CHALLENGE OUR CUSTOMERS TO:



Transform their
business model
how they do
business today

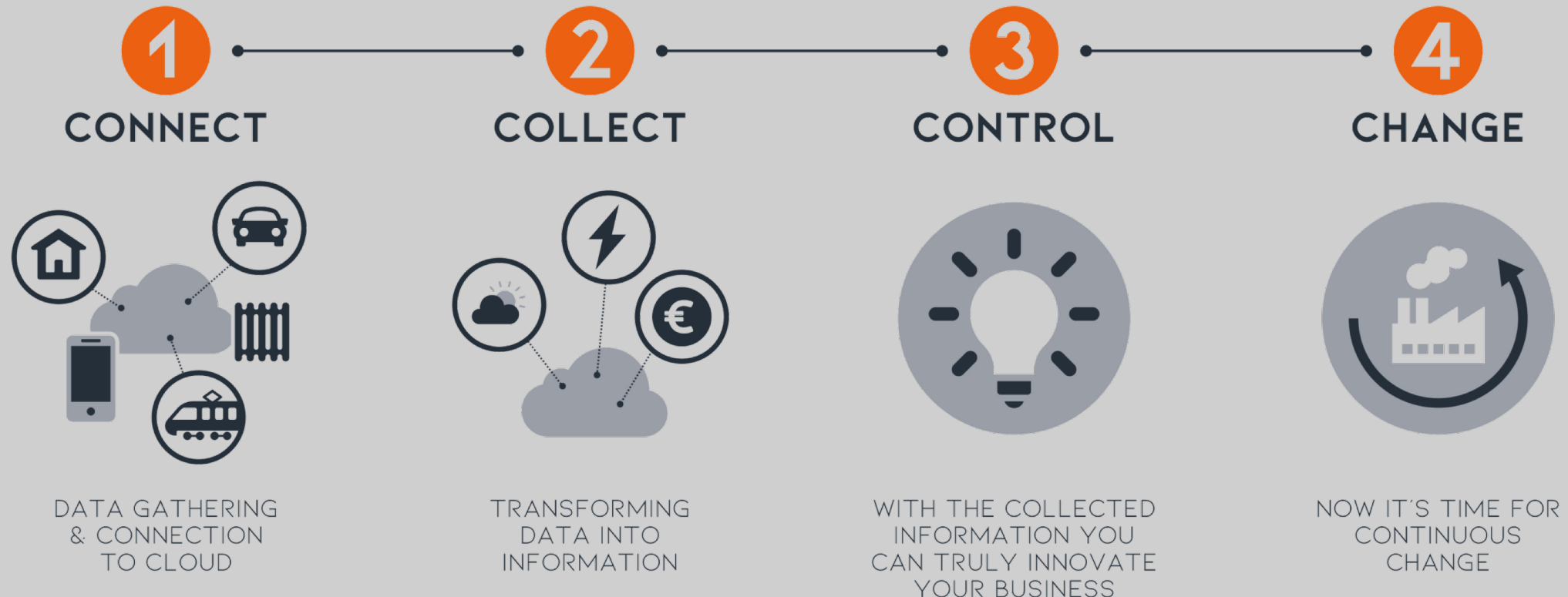


Help them to
create
sustainable and
profitable
growth

Modernize your Business and build Value

THE FOUR C'S

WE DEVELOPED A MODEL THAT **DIGITALLY TRANSFORMS**
ANY COMPANY IN **FOUR STEPS**



The CHALLENGE is to move from technology to an
AS A SERVICE mindset...

This means a new set of principles applies to W IN!

Principle 1: Proof Business Value FAST

PROOF OF VALUE

20 DAY CHALLENGE



DEVICES & ASSETS

CONNECT TO SENSORS
OR ASSETS TO GET THE
PHYSICAL WORLD TO
THE DIGITAL WORLD



CLOUD INFRASTRUCTURE

STORE THE INFORMATION
RETRIEVED IN ITS
CONTEXTUAL FORM



ANALYTICS READY

TAKE ACTION BASED
ON DATA CAPTURED



DRIVE INSIGHTS

DERIVE AND PRESENT
BUSINESS INSIGHTS

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2

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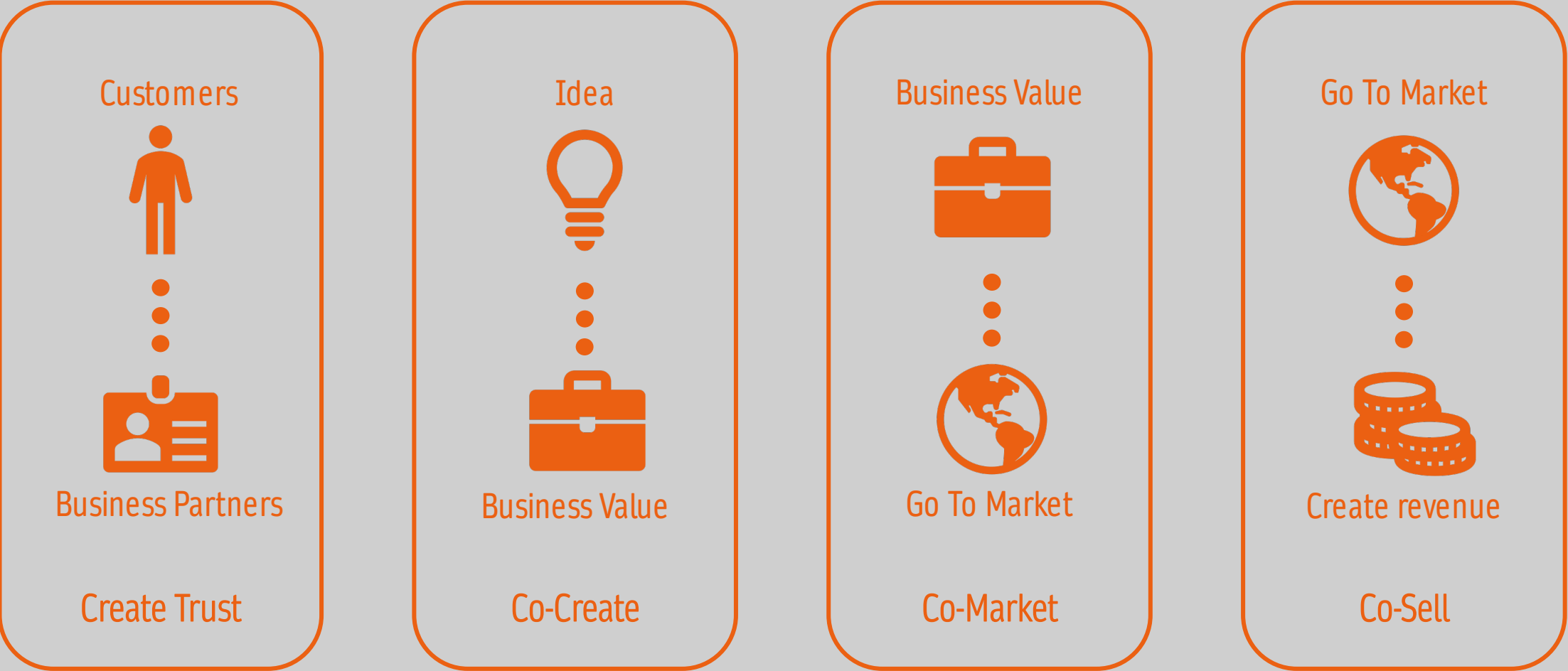
17

18

19

20

Principle 2: Customers become Partners





DUTCH COMPANY USES SMART TECHNOLOGY TO MAKE ROADS SAFER

CUSTOMER - "OR DO I NEED TO SAY PARTNER!"



“Now, that’s
an {Asset}”

Kitting Lee

Director Business & Innovation

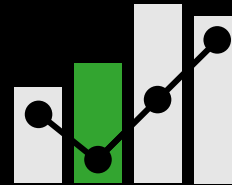
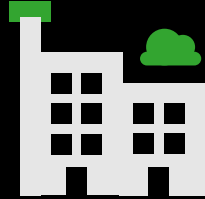
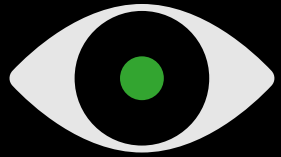
Kitting.Lee@bam.com

+31611035905

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New insights—understanding city operations more deeply



2. Operational efficiencies

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3. New business models

Service vs product orientation

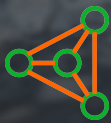
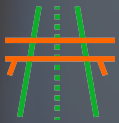
Public-private partnerships

Energy-saving performance contracts

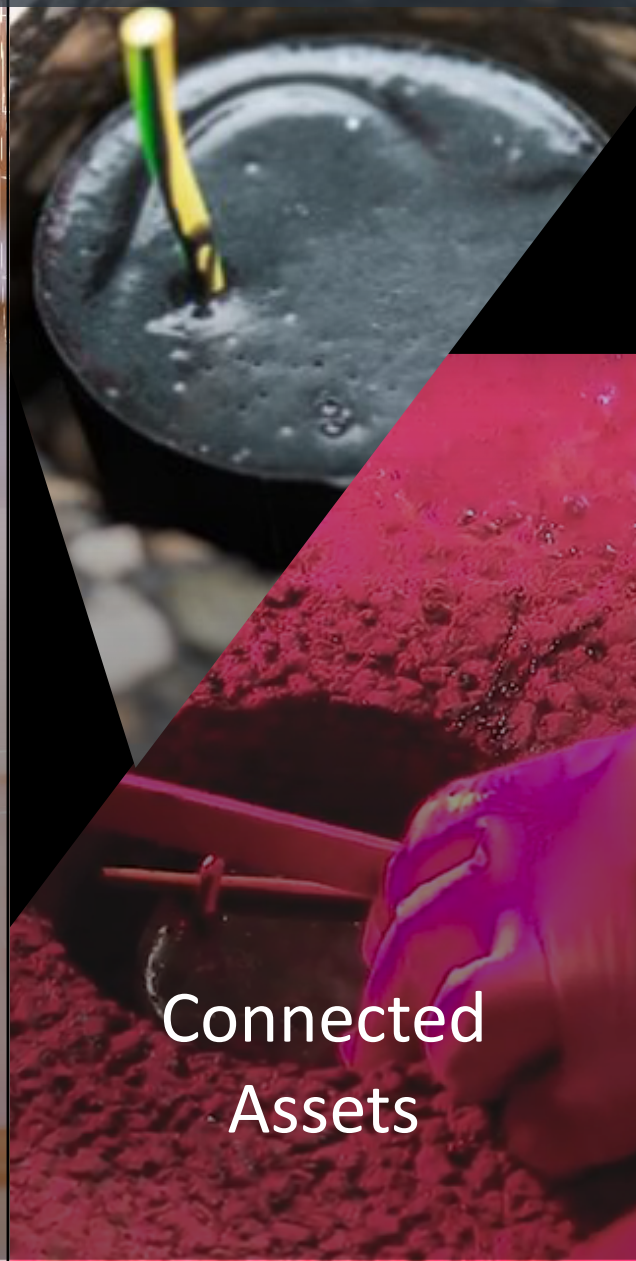
4. Features and revenue streams

Enablement of ancillary businesses and new businesses to support Smart Cities.

Transformed organizations



Digital Asset
Scan



Connected
Assets

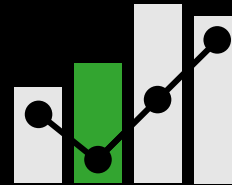
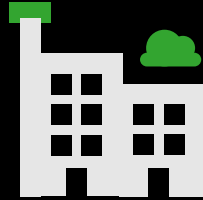
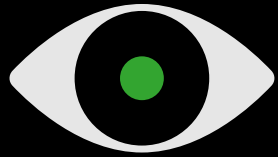


Intelligent Asset
Monitoring



Smart Maintenance

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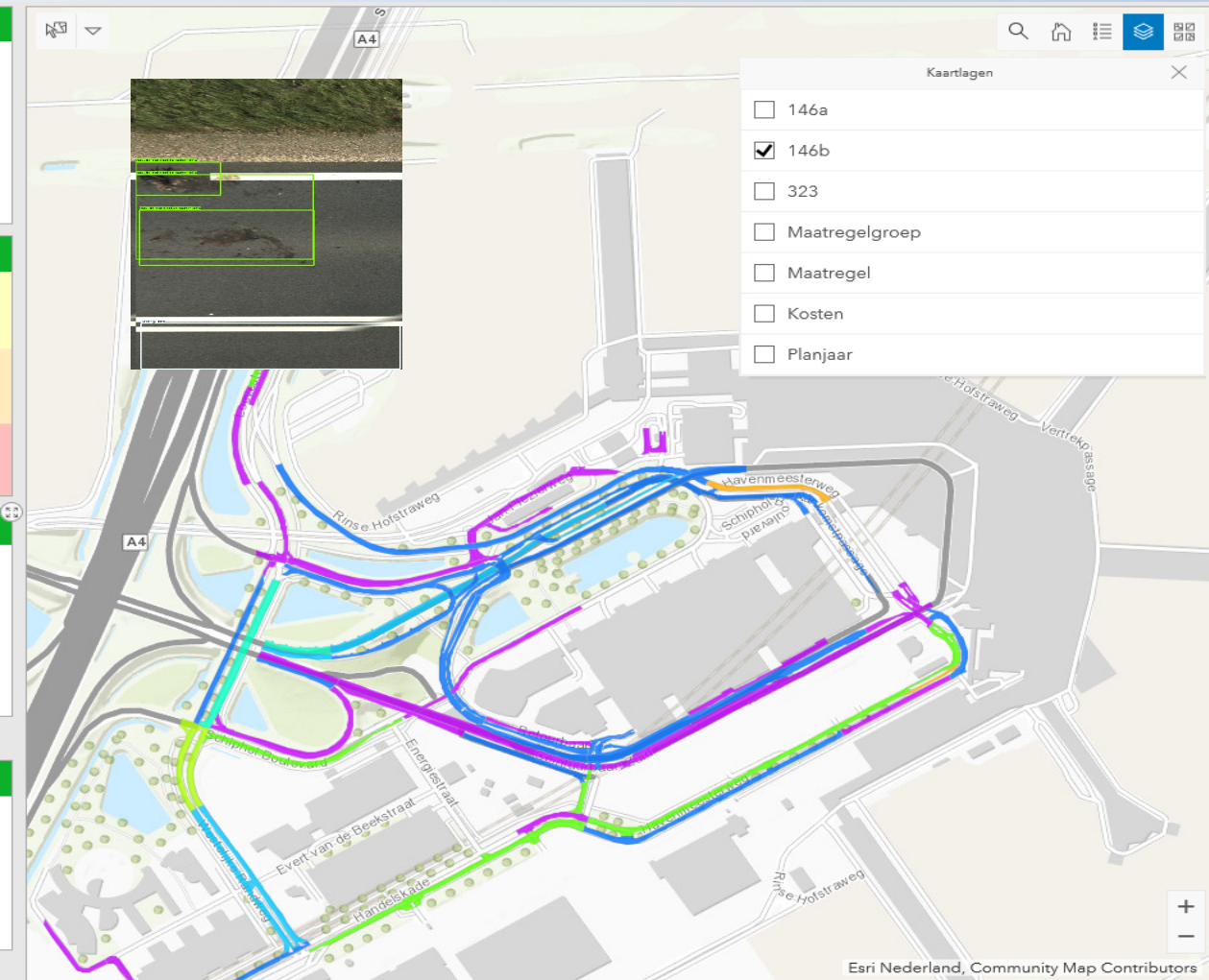
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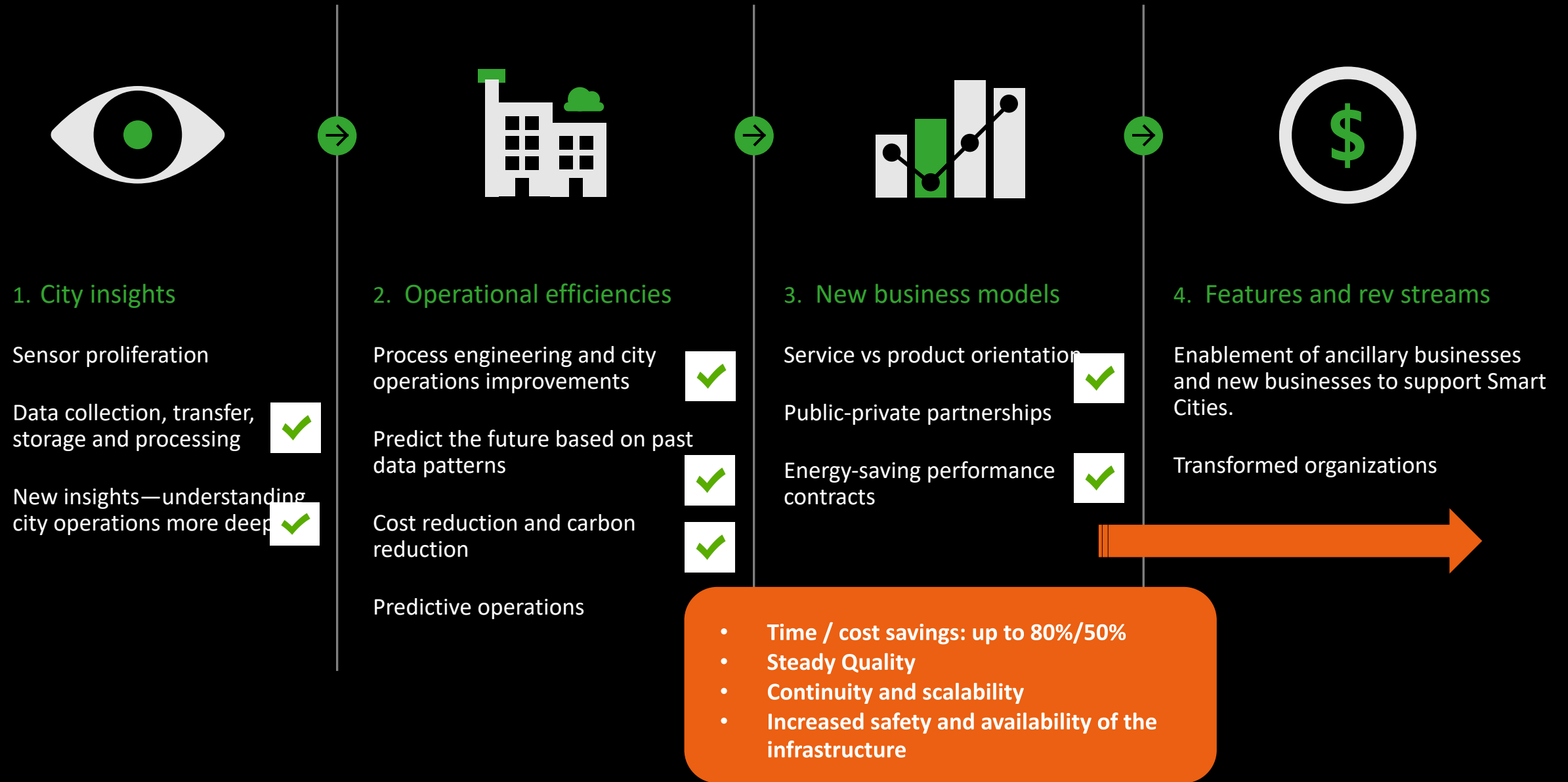
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4 Steps of Digital Transformation in Smart Cities





THANK YOU



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